Product Description

• To allow the hotel to establish a cyclical preventative maintenance program for all assets.

• Details of relevant assets are entered into BellButler ® PM, together with a set of minimum information associated with the asset.

• System allows user to enter as many details concerning the asset as necessary.

• User defines the preventative maintenance cycle with the asset, together with maintenance tasks.

Features

• Assets are recorded in the system using an "asset tree".

• All relevant details concerning each asset are recorded.

• Preventative maintenance cycle associated with the asset is established, together with resources required for asset maintenance.

• "Window of Opportunity" sets earliest and latest dates for completing maintenance.

• SMS messages are sent out to appropriate engineer when maintenance is due to be carried out.

• Multi-level escalation is available for cases where maintenance is not carried out on time.

• Unscheduled maintenance information can also be recorded to provide a full maintenance history for each asset.

Benefits

• Has the objective of ensuring that all asset maintenance is carried out on time and to the correct standard.

• A full maintenance history is kept for each asset.

• There is no requirement to enter large amounts of information about each asset to activate the system. A minimum set of information is sufficient.

• Very simple and intuitive to use.

• SMS capability allows for notification to be sent automatically from system to relevant engineer, and for system to be updated remotely.

• Centralised maintenance standards can easily be propagated across a number of hotels via SmartPM.

Technical

• Easy installation and setup.

• Interfaces available to property management systems, SMS, DECT and PBX. Other interfaces can be developed with required co-operation.

• Unlimited workstations at each site.

• Two upgrades issued on average annually.

• Supports Citrix and terminal server platforms.

• Operates on local database and SQLs.

Costs of Ownership

• License Fee based upon number of rooms is sold annually with payments made in advance.

• Initial cost for installation and training.

• License Fee includes rights to use system and interfaces, remote telephonic support and upgrades.

• Charges may be levied by third parties for interfaces to their systems, or for messaging such as SMS.

BellButler